

HIGHCLIFFE SCHOOL

RISK MANAGEMENT STRATEGY

September 2016

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Risk Management

Summary of Policy: The Risk Management Policy forms part of the institution's internal control and corporate governance arrangements. It is designed to provide assurance that the institution has adopted best practice in this area, as advocated by the Turnbull Report on internal control of companies and in other parts of the education and voluntary sectors.

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Policy Originator/Contact:	Director of Business & Finance
Line Management Responsibility:	Headteacher
Approved by:	Governing Body

Highcliffe School

Risk Management Strategy

1.0 Introduction

- 1.1 Risk management is the process whereby the School methodically addresses the risks attached to its objectives and associated activities with the goal of achieving sustained benefit within each activity and across the whole range of activities.
- 1.2 Risk management will be aimed at ensuring that the School achieves its objectives in the most effective way and resources are directed to achieve those objectives. It will not be seen as a separate exercise but as the means of best achieving the School objectives.
- 1.3 This risk management strategy has been designed to provide a framework for managing the risks the School faces and ensuring its objectives are achieved in the most effective way.
- 1.4 It has been designed for use by all staff of the School and it serves to:
 - Communicate the strategies for managing risk in the School
 - Establish procedures which should be adopted in the risk management process

2.0 The Aims and Objectives of Risk Management

- 2.1 The School's overall risk management plan is aimed at:
 - Protecting its students, staff and assets
 - Managing risk in accordance with best practice and reducing the cost of risk
 - Anticipating and responding to changing social, environmental and legislative requirements
 - Raising awareness of the need for risk management
 - Integrating risk management into the culture of the School
 - Adopting legal compliance as a minimum standard
- 2.2 These aims and objectives will be achieved by:
 - Establishing and maintaining a risk management organisational structure to act in an advisory and guiding capacity which is accessible to all staff
 - Maintaining documented procedures for the control of risk
 - Providing suitable information, training and supervision
 - Maintaining effective communication and the active involvement of all staff
 - Maintaining an appropriate incident reporting and recording system, with investigation procedures to establish cause and prevent recurrence
 - Monitoring arrangements on an on-going basis

3.0 The Potential Benefits of Risk Management

3.1 Effective risk management protects and adds value to the School and its stakeholders through supporting the School's objectives by:

- Improving decision making, business planning and prioritisation by comprehensive and structured understanding of the wider business environment
- Supporting more efficient allocation and use of resources within the School
- Enhancing communication between the School and services
- Protecting and enhancing School assets and image
- Developing and supporting staff and the School's knowledge base
- Helping to focus the internal audit plan

4.0 The Structure and Administration of Risk Management

4.1 The School has a fundamental role to:

- Set the tone and influence the culture of risk management within the School
- Determine the appropriate risk appetite or level of exposure for the School
- Approve major decisions affecting the School's risk profile or exposure
- Set policy and strategy for risk management
- Frequently monitor the management of significant risks to reduce the likelihood of unwelcome surprises or impact
- Satisfy itself that the less significant risks are being actively managed, with the appropriate controls in place and working effectively
- Annually review the School's approach to risk management and approve changes or improvements to key elements of its processes and procedures

4.2 The Senior Leadership Team (SLT) will:

- Support and implement policies approved by the School
- Establish internal risk policy and structures for the school and services
- Develop risk response processes, including contingency and business continuity programmes
- Provide adequate information in a timely manner to the School and its committees on the status of risks and controls
- Focus and co-ordinate risk management activities throughout the School
- Raise the level of management awareness and accountability for the business risks experienced by the School
- Develop risk management as part of the culture of the School
- Provide a mechanism for risk management issues to be discussed and disseminated to all areas of the School

4.3 The Faculty and Support Leadership will:

- Have primary responsibility for managing risk on a day-to-day basis
- Have responsibility for promoting risk awareness within their operations; introduce risk management objectives into their areas
- Identify and evaluate the significant risks faced by their operations for consideration by the Senior Leadership Team, the Resources Committee, the

- School and the other sub Committees
- Ensure that risk management is incorporated at the conceptual stage of projects as well as throughout a project
- Ensure that risk management is a regular management meeting item to allow consideration of exposure and to prioritise work in the light of effective risk analysis
- Report early warning indicators to SLT

44 The Director of Business & Finance as the Risk Management Champion is responsible for:

- Developing specific programmes and procedures for establishing and maintaining risk management activities within the School
- Ensuring the dispersal of vital information
- Providing guidance, interpretation and understanding of the risk management systems

5.0 Risk Identification

5.1 Risk is not only about adverse events; it is also about missed opportunities. All areas of activity within the School and partnerships with third party organisations should be considered together with what would stop them being as successful as they should. The key risks that the School faces will be those that would stop it achieving its objectives in these areas.

5.2 As the first step in the risk identification process all staff with responsibility for delivering operations aims or targets need to understand the School's objectives and the legal and regulatory environment in which it operates.

5.3 The second step is the translation of these objectives into operating aims in the form of detailed business plans and performance indicators for each area of activity. This should be an on-going annual exercise. Ad-hoc review and amendments of the operating aims should be undertaken, where necessary throughout the year

5.4 The next step is to identify what would stop each area being as successful as it should. Risks can readily be identified through either brainstorming or a more structured approach.

5.5 There are many methods for grouping risks, starting from either categorising risk or analysing it using a functional approach. Consideration by category, for example, would include:

- **Strategic risks** – concern the long-term strategic objectives of the School. They can be affected by such areas as capital availability, legal and regulatory changes, reputation and changes in the physical environment. For example, failure to recognise sector message.
- **Operation risks** – concern the day-to-day issues that the organisation is confronted with as it strives to deliver its strategic objectives. For example, failure to maintain timely and accurate learner data.

- **Financial risks** – concern the effective management and control of the finances of the School and the effects of external factors such as interest rate movement and other market exposures. For example, failure to balance budget.
- **Compliance risks** – concern such issues as health and safety, environmental, trade descriptions, consumer protection, data protection, employment practices and regulatory issues. For example, breach of employment laws.

5.6 The risks that have been identified should be recorded on the risk template and updated to the school risk register.

6.0 Risk Estimation (Assessing Likelihood and Impact) – School Guidelines

6.1 Having identified the risks that the School is facing, they need to be prioritised into a manageable order so that action can be focused on the significant risks. At this stage in the risk management process you should only be concerned about the risks that threaten the achievement of your operating aims and objectives. Risk prioritisation will enable necessary action to be taken at the relevant level of management in the School.

6.2 Each risk should be assessed in terms of the **likelihood** of its occurrence, and its **impact** on the School, should it occur.

6.3 Not all risks will affect the School with the same impact, and some are far more likely to occur within the School than others. There is perhaps a low likelihood of fire at the School but there would be a significant disruption if the buildings were burnt down. There may be a greater likelihood of petty thefts and the School suffers from this regularly.

6.4 The impact of a risk and the likelihood of it occurring should be scored as follows:

- **Likelihood**

For each of the risk you have listed assess the likelihood of their occurrence on the following scale:

1. Low – Not likely to occur within a 4-year time period or less than 5% chance of occurrence
2. Medium - Likely to occur within a 4-year time period or less than 25% chance of occurring within the next 12 months
3. High - Likely to occur each year, or more than 25% chance of occurrence within the next 12 months

- **Impact (financial/reputational)**

Also assess their impact on the following scale:

1. Low - The financial impact is likely to be low [below £5,000 and £24,000], has a low impact on strategy or on teaching and learning, low stakeholder concern and is unlikely to cause any reputational damage to the school
2. Medium - The financial impact will be moderate [between £25,000 and £49,000], has no more than a moderate impact on strategy or on teaching and learning, moderate stakeholder concern and can cause moderate reputational damage to the school
3. High - The financial impact will be significant [in excess of £50,000], has a significant impact on the school's strategy or on teaching and learning, has significant stakeholder concern and can cause significant reputational damage to the school

Financial and Reputational Impact are scored separately and the two scores are added to give the total Impact score

- 6.5 Multiply the scores for likelihood and impact (Financial and Reputational) and then rank the risk by numerical value, e.g.

Major fire	Impact 3	Likelihood 1	Total = 3
Small scale theft	Impact1	Likelihood 3	Total = 3

7.0 Risk Prioritisation

- 7.1 Risks should be prioritised as follows:

Risk Score	Prioritisation	Colour	Action
1 to 4	Low	Green	Keep under review
5 - 7	Medium	Amber	Consider action or contingency plan
>7	High	Red	Immediate action

8.0 Risk Mitigation

- 8.1 Once risks have been identified and prioritised, you need to decide how the School is going to address them.
- 8.2 As the first step, you should assess the 'cost' of accepting the risk. This may be a financial cost or a lost opportunity. You may decide that accepting a particular risk is appropriate and not take any further action.

8.3 If you decide further action is needed then there are three main options:

- avoid the risk
- transfer all or part of the risk
- mitigate the risk

8.4 A risk may be avoided by withdrawing from that area of activity but doing so may result in a missed opportunity.

8.5 A risk may be transferred wholly or in part to a third party, possibly through insurance or a partnership arrangement.

8.6 In the majority of cases, the next step will be to put in place systems to mitigate either the likelihood or the impact of the risk. These will include systems addressing the whole operation of the School as well as the areas where risks have been identified. Any system of risk mitigation should provide as a minimum:

- Effective and efficient operation of the School
- Effective internal controls
- Compliance with law and legislation

8.7 Mitigating action plans should be recorded against each risk that has been listed in the risk register with appropriate milestones. In order for an action plan to be successful the action plans should be:

- Smart
- Measurable
- Achievable
- Realistic
- Time constrained

They should also include sources of assurance over the controls in place to mitigate each risk identified.

8.8 Source of Assurance is defined as evidence that mitigating action/controls are in place and being regularly reviewed. As part of the monthly risk review the Assurance should be reviewed to ensure that the mitigating action/controls are appropriate and functioning. The residual risk should also be considered at each review if Assurances indicate that mitigating actions/controls are working better/worse than originally planned.

9.0 Gross and Net risk

9.1 In completing the above mentioned assessment of risk, recognition needs to be given to the impact of the mitigating actions taken by management to reduce the impact of the risk. Accordingly, risks should initially be recorded at their gross value the impact without mitigating actions. The same risks should then be recorded allowing for the impact of the mitigating actions. By doing so, the School is able to value the impact of the mitigating factors to determine whether they are cost

effective.

- 9.2 Both the gross risk and net risk scores are to be recorded on the Risk Register and the Risk Reduction Plan.
- 9.3 The movement in these risk scores between reporting periods are to be recorded on these key documents to enable the reader to understand whether each risk is constant, decreasing or increasing over time.

10.0 Risk Monitoring

10.1 The likelihood or impact of an identified risk can change for a number of reasons including:

- Nature of the risk has changed or is changing
- Existing controls are inadequate or not functioning
- New controls are introduced

10.2 Early warning indicators should be designed for each risk to alert management to the situation effectively. These should have triggers, be described in the register and be highlighted in monthly reports to management and the School. Key characteristics of monitoring mechanisms are:

- Information must reach the level of management where decisions can be made
- Mechanisms must pick up the problem before it happens, or at least before it gets too serious.

10.3 School / services should:

- Review monthly the risks which fall into their area of responsibility, the possible impacts these have on other areas and the consequences other areas may have on them
- Use performance indicators to monitor the key business and financial activities, progress towards objectives and identify developments which require intervention
- Have systems which communicate monthly variances in budgets and forecasts to allow action to be taken
- Report systematically and promptly to the Head of Finance any perceived new risk or failures of existing mitigating or control measures

10.4 The Director of Business & Finance should:

- Ensure that the School Risk Register is updated in the light of developments within the School and the wider business environment

10.5 The Senior Leadership Team should:

- Review the School Risk Register monthly
- Review key performance indicators and progress towards objectives
- Take necessary action to address adverse departures for objectives
- Provide adequate information to the relevant School's Committee on the most

significant risks

10.6 The Resource Committee should:

- Review the School Risk Register, Risk Reduction Plan and the Internal Audit monitoring document at its meetings
- Provide on-going advice on the effectiveness of the risk management process

11.0 Risk Reporting

11.1 Different levels within the School need different information from the risk management process.

11.2 Early warning indicators should be reported systematically and promptly to senior management to allow action to be taken. The frequency of reporting should be related to how quickly a risk can materialise and its likely impact.

11.3 Staff should:

- Understand their accountability for individual risks
- Understand that risk management and risk awareness are a key part of the School's culture
- Understand how they can enable continuous improvement of risk management response
- Report systematically and promptly to senior management any perceived new risks or failures of existing control measures

11.4 School Management Team / Heads of Faculty & Support Areas should:

- Report to the Risk Champion the outcome of their monthly review of business and financial activities and progress towards objectives
- Report systematically and promptly to the Head of Business & Finance any perceived new risks or failures of existing control measures

11.5 Director of Business & Finance should:

- Review the findings of the Head of Faculty & Support areas
- Ensure accurate reporting of risk in terms of issue and risk values
- Assess each risk and its reporting to the Resource Committee and the School.
- Report monthly to the SLT the progress towards objectives in Individual schools / services and update the corporate risk register
- Report systematically and promptly to SLT any perceived new risks or failures of existing control measures
- Report to each Resource Committee meeting the most significant risks facing the School
- Ensure appropriate levels of awareness throughout the School

11.7 The School should:

- Report annually on the effectiveness of the risk management process in the School
- Report to the School's stakeholders on a regular basis its risk management policies and the effectiveness in achieving its objective